

Minutes of Alford Group of Doctors Patient Participation Group

Held 1.00pm Friday 26th April 2019.

Members ; Peter Hawkyard (Chair), Alan Reeves (Vice Chair), Pat Hawkyard (Secretary) Pat Mowbray, Pam Maplethorpe, Shirley O'Connor, Christine Foster.

Practice ; Ian Atkinson (Practice Manager)

The group welcomed Christine Foster as a new member.

Apologies ; None

Minutes of Previous Meeting ; Approved

Matters Arising: Pat pointed out that there was an omission from the report on training at L:incoln. What should have been stated was that students with lower grades were being accepted and brought up to the standard required within the first year, before being allowed to start on the 5 year course.

Chairman's Report

Peter advised that there had been no meetings by either the CCG or Patient Council and the current trend was to cancel these meetings rather than hold them. There had been however, a bulletin issued in March advising updates on Paediatric and 111 issues.

These bulletins are to be issued on a regular basis through e mail on www.lincolnshireeastccg.nhs.uk, facebook.com/LincsEast CCG or twitter @NHSLincsEast.

Practice Manager's Report

Ian handed out copies of the Constitution and asked Members to review and report before the next meeting, any additions or alterations needed to keep the document up to date,

The Practice has had 3 complaints – 1 ongoing the MDU and 2 submitted to the MDU.

DNA's in March were 89, the majority created by 40-51year olds. This is an improvement on earlier figures but still unsatisfactory.

Friends and Family tests are still showing favourable results.

The Website is to be updated with additional information.

Regrettably, the Practice has had to declare the 1 Health Care Assistant redundant due to services being withdrawn and the lack of funding from the CCG. We have been fortunate in obtaining the services of Emma Watson an Advanced Nurse Practitioner who starts on 20th May and will work 3 days per week. We are also at second stage interview with a lady GP who is interested in working part time.

Dr Hurley will be attending a meeting on 8th May with the CCG to offer her services as a training GP, so that Alford can take advantage of the availability of students on the course currently being run by Lincoln University.

An apology has been received by the Practice from the CCG regarding a long outstanding issue over statements made by the CCG that Practices were disrespecting the CCG.

The Practices still await further negotiations regarding Bundled Services updates. It would appear that ULHT will take on most of these services such as ear wax suction, ECG, BP etc..

The Practice is to modify its telephone message system in the hope that it will be easier for patients to understand what is required of them.

Network negotiations have resulted in the CCG now insisting that all the Area Practices become 1 Network. Funding will only be available if a Practice is a member of the Network.

Ian referred to the NHS England issue over the Practice closing for the afternoon on the first Wednesday in the month. The Practice had received clarification and the NHS response was that providing the PPG agreed, it could continue.

Peter asked Ian if he thought the sessions were of benefit to patients and the Practice. Ian stated that it was imperative that these sessions continue and it would be a detrimental step to withdraw them.

Peter agreed to take a vote which proved unanimous in favour of continued closure.

Members Feedback ; None.

Any Other Business ; None.

Date of Next Meetings Friday 24th May ,Friday 28th June. All at 1.30pm

