

Minutes of Alford Group of Doctors Patient Participation Group

Held Friday 27th April 2018.

Members ; Peter Hawkyard(Chair) Alan Reeves (Vice Chair), Pat Hawkyard (Secretary).

Practice ; Ian Atkinson (Practice Manager).

Apologies ; Pat Mowbray, Pam Maplethorpe.

Minutes of Previous Meeting ; Approved

Matters Arising; Ian confirmed that the Nurse Practitioners were now able to order Ultra Sounds.

Chairman's Report

There was an Area PPG Meeting held at Skegness on 24th April. There were 2 items of note discussed.

1. The Area chair was of the view that the Patient Council was not properly recognised due to the lack of official paperwork recognising it as a representative body. Claire Hornsby of the CCG has promised to investigate.
2. Letter to NHS England from Area PPG chairs regarding funding was submitted for approval and it was agreed that it be sent as follows ;-

Mr Simon Stevens
CEO NHS England
PO Box 16738
Redditch B979PT .

Dear Mr Stevens,

Re Allocation of funding in to Primary Care Health Services for the Winter Period.

The Patient Participation Groups (PPG) for Lincolnshire East are writing to inform NHS England of their concerns around allocation of funding for Lincolnshire East health care services in both primary and secondary care and seek further clarification around this.

At the Patient Council meeting of 29th November 2017, the Patient Participation Representatives discussed their concerns and whilst we appreciate the need for NHS England to focus on secondary care winter pressures at this time, we do however, consider there to be a noticeable gap in funding going into primary care services. The Patient Participation Groups for Lincolnshire East represent large numbers of patients over a wide rural area with poor infrastructure, and as such, have huge concerns that primary health services are grossly underfunded.

Owing to the strength of our concerns, we are seeking account on how the money allocated by NHS England is spread across both primary and secondary care services for Lincolnshire East.

We look forward to hearing from you in due course

Yours Sincerely

The Patient Participation Groups for Lincolnshire East.

I have suggested to the Area Chair that in the event of not receiving a satisfactory answer, we take the matter up under a "freedom of Information " request.

In "Any Other Business" I solicited the views of the 3 Practice Managers present regarding recruitment of GP's, as Alford seemed to be getting people for interview and then turning the offer down. All reported success in recruitment and Beacon Practice was now able to offer a walk in service which is being hailed as a huge success. After the meeting had ended Ian gave me better news on the recruitment front, which will appear in his report

Practice Managers Report.

Ian was delighted to advise everyone that the Practice has managed to recruit a young lady GP Dr Grace Hurdley, who has indicated she will be able to join the Practice on 30th August. The possibility of an international GP is still being pursued.

The Practice still has 3 outstanding complaints (2 with the Medical Defence Union).

There are 2 vacancies for part time cleaners and outside contractors are being considered. There is also a vacancy for a Pharmacist. Unfortunately, there is also a Nurse Practitioner on long term sick leave.

The CQC has been in contact and once the paper work and examination has taken place, the Practice will be in the “good” category in all aspects, The next major inspection will then be in 5 years time.

Plans are in place to have Nurse placements from Lincoln University.

There were 215 DNA’s in March and regrettably, the main offenders were the 70+yrs group although they were not repeat offenders.

In the March Friends and Family Test, completed forms (12) showed that the ratings were 7 Extremely likely, 3 Likely, 1 Unlikely, 1 Extremely unlikely.

A TV licence has been obtained and the TV monitor upstairs will be tuned to BBC News at a low level of sound. This action has been taken as complaints have been made that discussions could be heard through the consulting room walls.

Forms are being handed out by the Nurses and GP’s to explain withdrawal of certain medications for common conditions which can be treated by medications available to buy over the counter at a pharmacy or superstore. Full information is available on ; <http://www.nhs.uk/Livewell/Pharmacy/Pages/Commonconditions.aspx>

The Practice is still waiting for the builder to carry out alterations to the Pharmacy.

Members Feedback ; - None.

Any Other Business ; None.

DATES OF NEXT TWO MEETINGS FRIDAY 25TH MAY, FRIDAY 29TH JUNE, NO MEETING JULY & AUGUST, FRIDAY 28TH SEPTEMBER. ALL AT 1.30PM