

Minutes of Alford Group of Doctors Patient Participation Group

Held 1.30pm Friday 24th November 2017.

Members ; Peter Hawkyard (Chair), Alan Reeves (Vice Chair), Pat Hawkyard (Secretary), Pam Maplethorpe, Pat Mowbray.

Practice ; Ian Atkinson (Practice Manager)

Minutes of Previous Meeting ; Approved

Matters Arising ; None.

Chairman's Report ;

As the previous meeting was only 3 weeks ago, and there had been no other meetings attended, there was nothing to report. Several meetings are to take place in December and January, so there should be information available to pass on.

Practice Managers Report ;

Ian reported that to date 1,939 flue jabs had been taken up, and extra clinics for children and adults were available, The usual take up was 2,500 which should be achieved before the year end. Clinics were also being organised for pneumonia and shingles vaccinations. A clinical meeting was to be held in December to discuss next year's campaign.

DNA figures continue to make bad reading as follows;

April to October 2017 –

GPs 345, Nurse Practitioners 356, Nurses 255, HCAs 669. Total overall – 1,625.

Highest DNA bracket shown as 50yrs to 69yrs.

New leaflets highlighting the problem of DNAs are now to hand and will be appearing in the surgery shortly.

Four complaints received, Two resolved, 1 outstanding, and one referred to the Medical Defence Union.

The application for list closure has been turned down by NHS England without explanation.

We have had interest shown by a lady Doctor in joining the practice and we are hopeful she will be able to join us. The request for two international Doctors has been accepted but no starting date has been given.

General Maintenance is ongoing with the Dispensary, A new contract has been signed to cover IT maintenance as the previous contract was unsatisfactory.

ULHT waiting lists continue to grow and current waiting lists are around 12 weeks for routine surgery.

Surgeries continue to close leaving GPs stressed and patients suffering. There are now 30 Surgeries in the Area struggling and most are asking for a vote of no confidence in the CCG. The extra funds recently allocated have all gone to Hospitals to cover the "Winter Crisis".

Members Feedback

Alan brought to Ian's attention, that the labels on the packets of drugs were often stuck over the Braille printing, thereby causing difficulties for patients with sight problems. Ian thanked Alan for the information and would bring it to the attention of the Pharmacy staff.

Peter suggested that in view of the concerns with the CCG, the matter be raised at the next Patient Council meeting which was being held at Woodhall Spa on Wednesday 29th Nov. The group agreed that a formal complaint should be made.

Any Other Business ;

Peter closed the meeting thanking the members for their attendance and support throughout the year and Ian for his support and honesty in presenting his reports. He wished everyone a Happy Christmas and a Good New Year.

DATE OF NEXT MEETING. NO MEETING IN DECEMBER

NEXT MEETING FRIDAY 26TH JANUARY 2018 AT 1.30pm